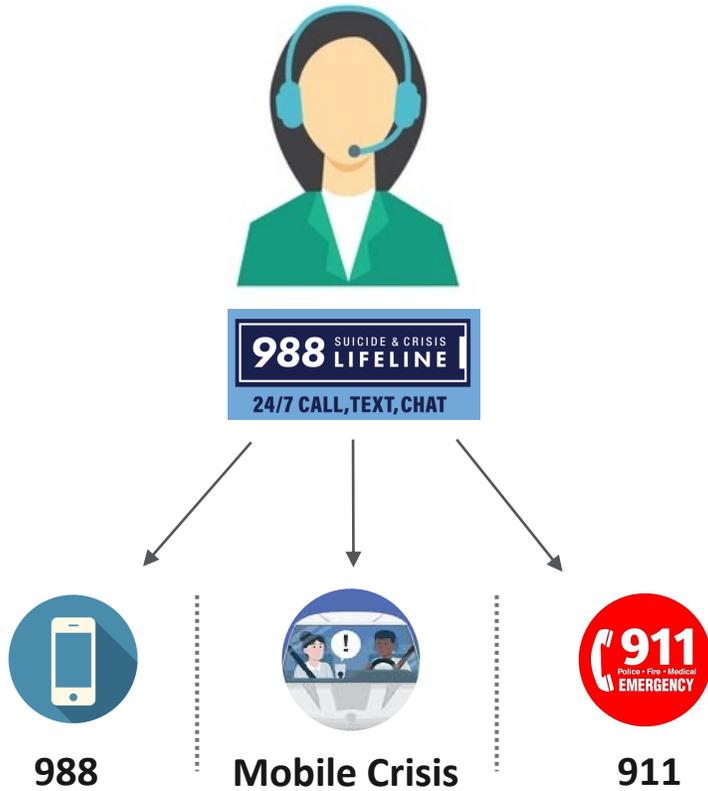




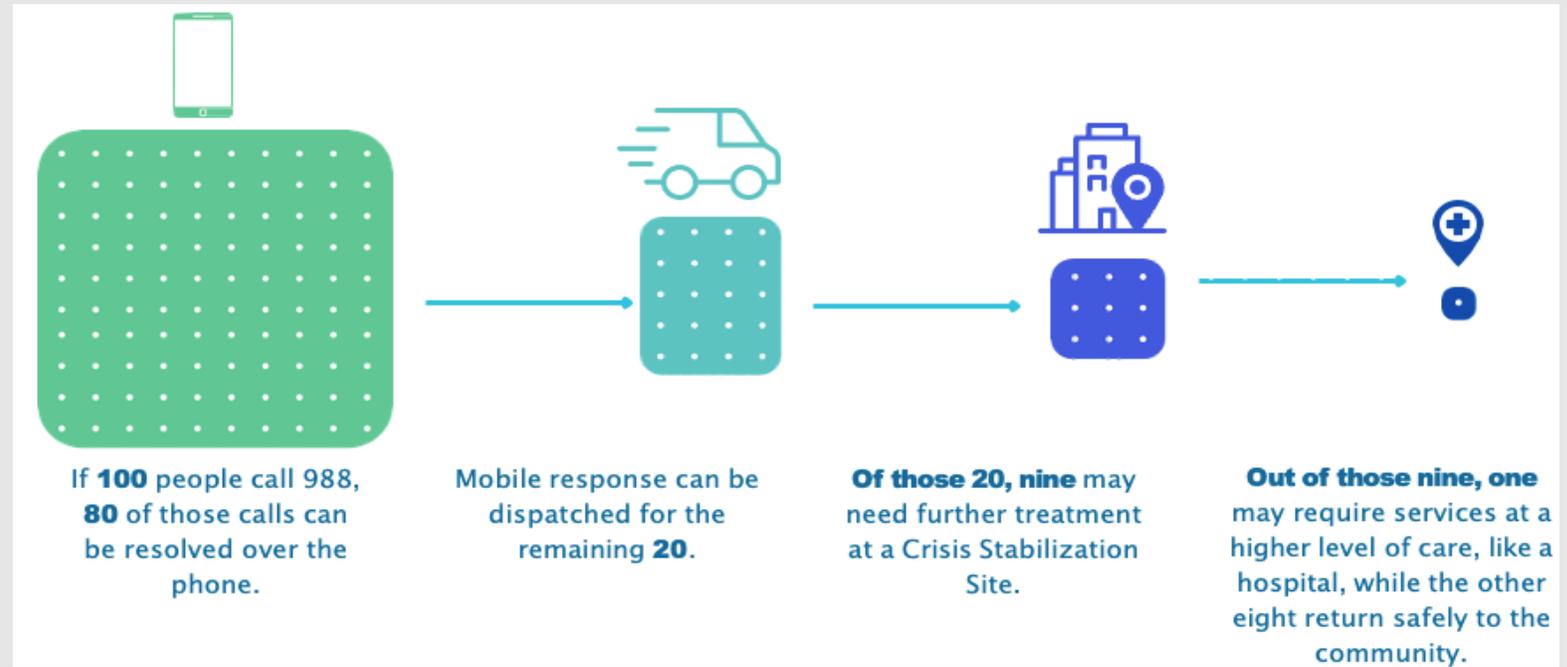
DBHDS Updates

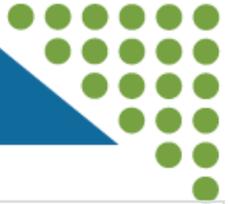
Nelson Smith, Commissioner
Department of Behavioral Health &
Developmental Services





1) Someone to talk to *988* 2) Someone to respond *Mobile Crisis* 3) A place to go *Crisis Centers*





988



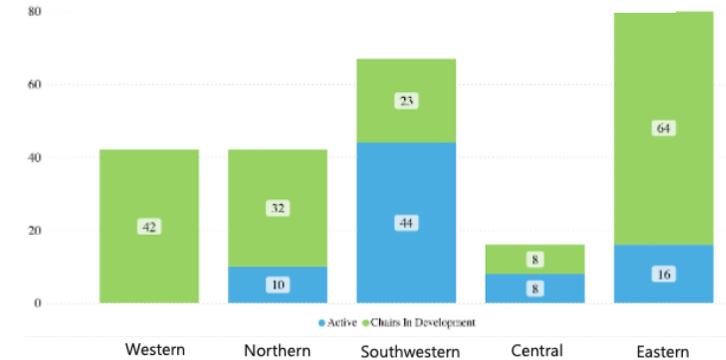
- **New [988va.org](https://www.988va.org) website**
- 988 is like 911 for mental health
- Anyone in mental distress can call or text 988 and trained crisis call center staff will help right away.
- About 8,000 calls per month
- About 80% of calls to 988 can be resolved on the phone
- National and Virginia marketing is underway

Mobile Crisis



- Teams are deployed by 988 or regions to race directly to people in crisis.
- Mobile crisis teams can resolve 70% of the cases they handle
- Virginia now has 98 mobile crisis teams.
- The goal is 140 teams across Virginia

Crisis Receiving Centers/ Crisis Stabilization Units



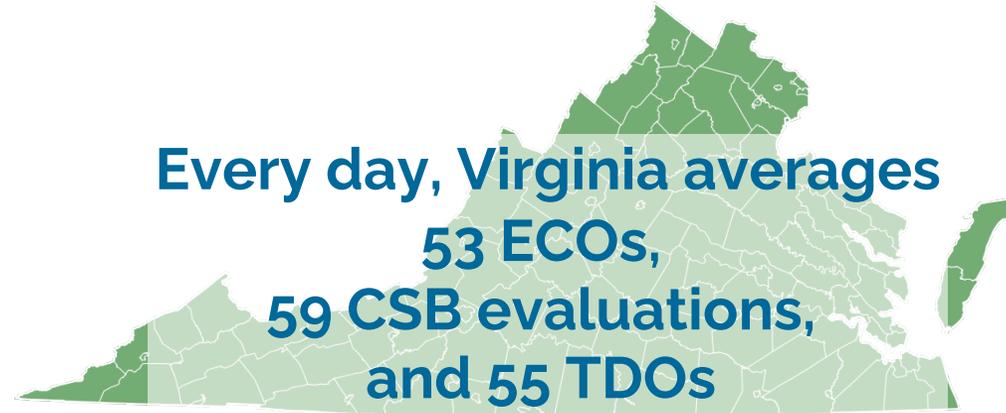
- Community stabilization of mental health crises for walk-ins, ambulance, fire and police drop-offs
- Stabilize crises and safely discharge about 65% of individuals without needing longer-term inpatient care
- Virginia currently has 236 active beds and chairs, with 307 more in development
- More projects underway later in 2024



New River Valley CIT

March 26 at 3:38 PM · 🌐

We were pleased to be able to provide CIT training to personnel from [Steadfast Security Solutions, LLC](#) who will be piloting an alternative custody and transportation initiative in portions of southwest Virginia as a vendor for the [Virginia Dept. of Behavioral Health and Developmental Services \(DBHDS\)](#). We appreciate their willingness to serve the Commonwealth in this important initiative.



Alternative Custody

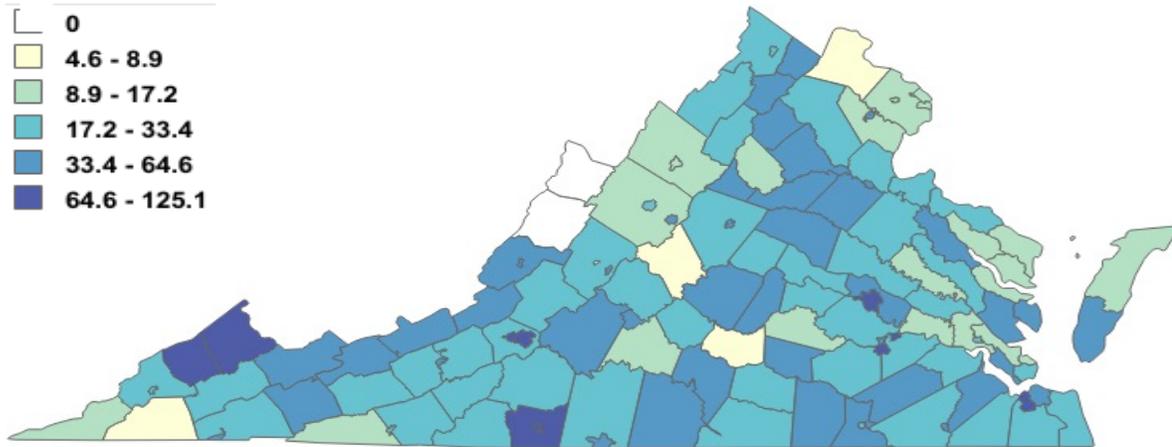
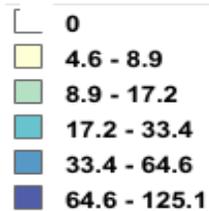
- Special Conservators of the Peace (SCOP) Pilot
- Off-Duty Deputy Program (DCJS)

Alternative Transportation

- Availability
- Higher acuity transports
- Discharge Transportation

MAY 7 NATIONAL FENTANYL AWARENESS DAY

Death rate per 100,000 Virginia residents, all drugs, 2022



Virginia Dept Health, Chief Medical Examiner



REVIVE! training to use naloxone:
revive@dbhds.virginia.gov

Currently Served on DD Waivers

17,484 Individuals



Priority 1

Projected to need services in a year

3,258 Individuals

Priority 2

Expected to need services in 1-5 years

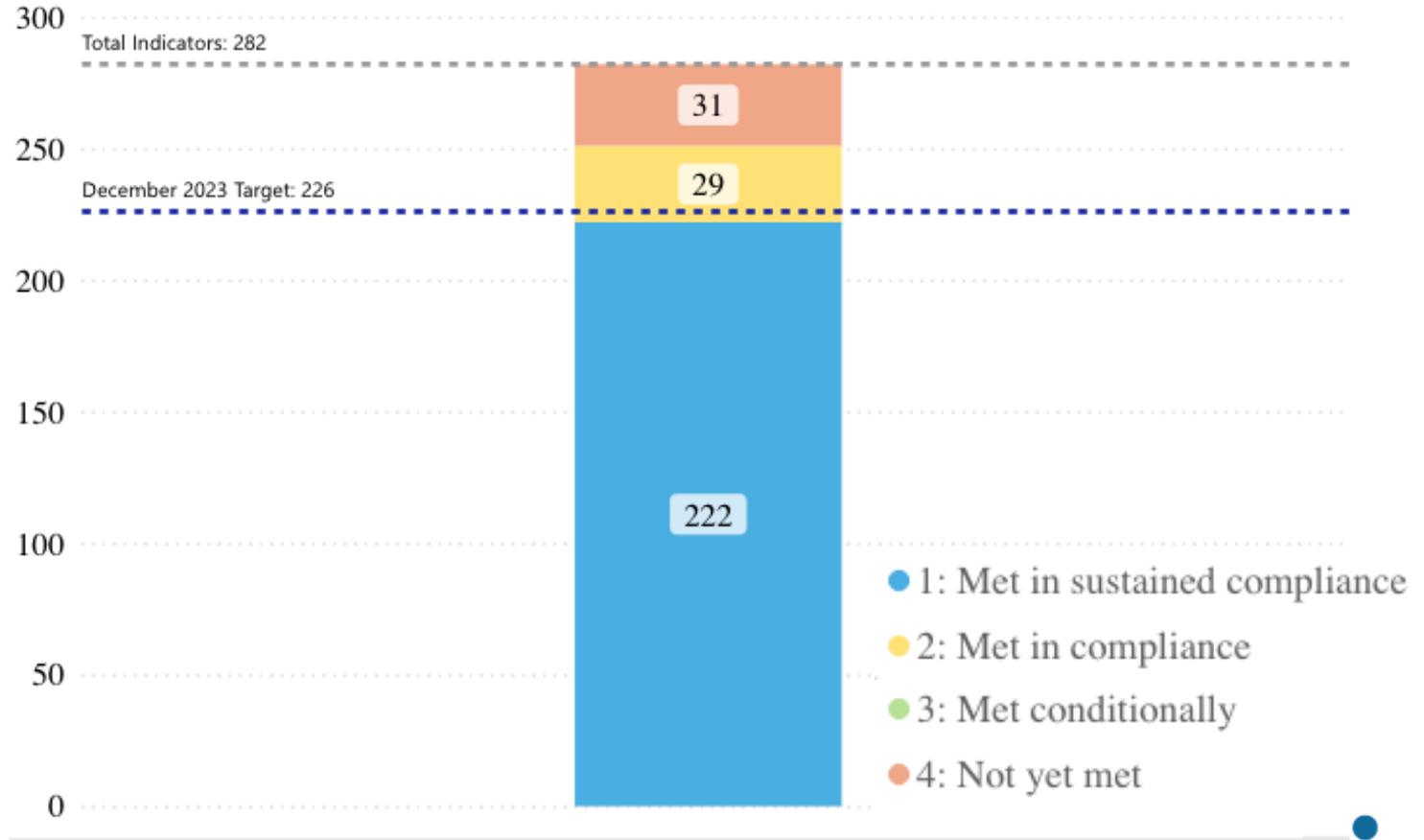
6,561 Individuals

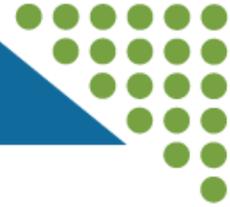
Priority 3

Expected to need services in 5+ years

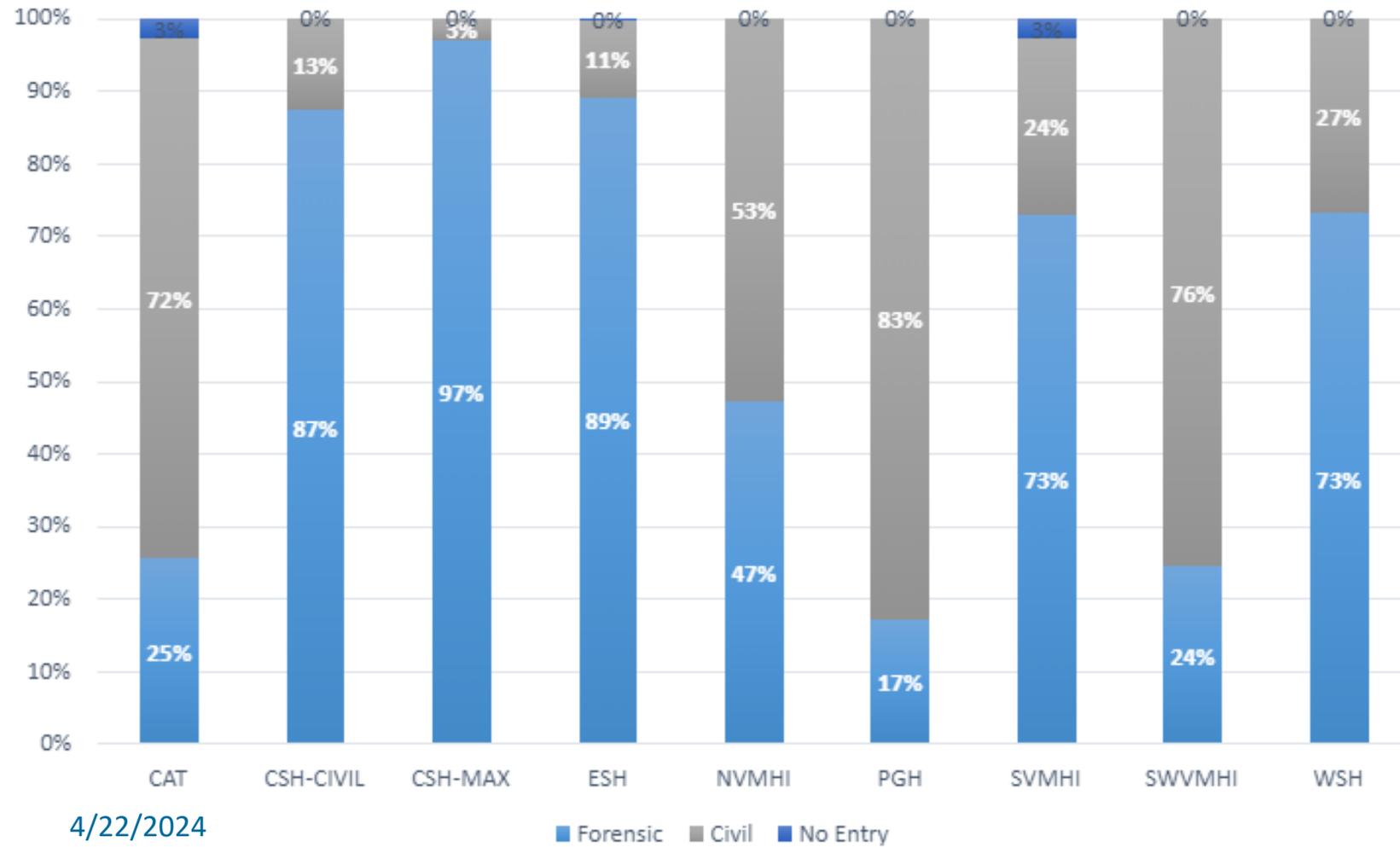
5,155 Individuals

Compliance Status of DOJ SA Indicators





Current Distribution of Civil vs. Forensic Status per Facility



Forensic admissions to state facilities increased nearly **93%** from FY14 – FY23

The primary driver in forensic admission increases is **restoration orders**, which increased over **143%** from FY14 – FY23

Consequences include only 30 state civil beds in Region 5 as of 4/22/24

4/22/2024

■ Forensic ■ Civil ■ No Entry



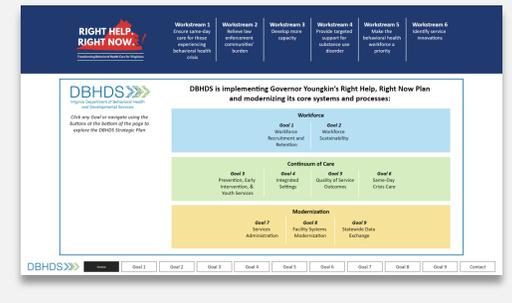
DBHDS is implementing **Right Help, Right Now** as a top priority and working to modernize its core systems and processes to support RHRN and other DBHDS strategic plan initiatives. Updates across the strategic plan's major priority areas include:

Workforce	Continuum of Care	Modernization
<ul style="list-style-type: none"> • Priority Staff Vacancies: Vacancy Rate for Direct Service Associates, Housekeeping, Food Services, Psychologists/Counselors, and RNs have all met under 20% target • Public System Workforce Capacity: Worked with CSBs to complete an assessment of capacity for prioritized positions • Licensing: Average waitlist time for priority providers reduced from 1.5 years to 2 days; 100% of approved priority service applications granted licensure in less than 90 days 	<ul style="list-style-type: none"> • DOJ Settlement Agreement: Met compliance with 251 indicators • Coordinated Specialty Care: 3 new CSC programs stood up across Virginia as of April 2023 • School-Based Mental Health: 842 youth currently being served through school-based mental health services, exceeding target • Assertive Community Treatment: Significant reduction in bed days after treatment based on data from upcoming 2023 report • Crisis Services: 98 mobile crisis teams are now staffed; 988 marketing campaign launched October 2, 2023 	<ul style="list-style-type: none"> • Corrective Action Plan: Worked with stakeholders to identify process improvement opportunities and developed a corrective action plan to inform future priorities • Satisfaction Survey: Completed initial satisfaction survey with all CSB representatives; working hard toward next steps • Facility Financial & Operations: Identified target areas for cost savings and efficiencies • Data Exchange: Progressing towards a new statewide Data Exchange to deliver transactional and secure data

Link to Public Dashboard

dbhds.virginia.gov/about-dbhds/strategic-plans/

The dashboard tracks progress as DBHDS works to support individuals by promoting recovery, self-determination, and wellness in all aspects of life. The dashboard is available on the DBHDS website.





**Right Help
Right Now**



**DBHDS
Strategic Plan**

