# **DD Waiver Services with Skill Builders**

SERVICES	ALLOWABLE ACTIVITIES	SKILL BUILDER CONSIDERATION
Community Coaching	Allowable Activities	Focus on building a specific skill or set of skills
	1. One-on-one skill building and	to address particular barriers that prevent
Service description:	coaching to facilitate participation in	individuals from participating in activities of
Community coaching is a	community activities and opportunities	community engagement.
service designed for individuals	such as:	
who need one-to-one support	a. Activities and public events in the	<ul> <li>Focus on increasing the person's participation</li> </ul>
in a variety of community	community;	in community.
settings in order to build a	b. Community education, activities,	
specific skill or set of skills to	and events; and	<ul> <li>Focus on positive behavior, relationship</li> </ul>
address particular barriers that	c. Use of public transportation if	building, and social skills.
prevent individuals from	available and accessible.	
participating in activities of	2. Skill building and support in positive	Example:
community engagement. In	behavior, relationship building, and	<b>Step 1:</b> Review the Outcome and Key Steps from the
addition to skill building, this	social skills.	Shared plan.
service includes routine and	3. Routine supports with the	
safety supports. Community	individual's self-management, eating,	Outcome from the Shared Plan:
coaching service shall be	and personal care needs in the	Kwame uses the local transit system in order
covered in the FIS, CL, and BI	community.	to visit his girlfriend.
waivers.	4. Assuring the individual's safety	
	through one-to-one supervision in a	Key Steps and Services:
	variety of community settings.	Purchase tickets (Community Coaching)
	5. Monitoring the individual's health	Plan route( Community Coaching)
	and physical condition and providing	Arrange visits and times (Residential)
	supports with medication and other	Travel for visits (Community Coaching)
	medical needs.	
	6. Providing routine supports and	Step 2: Activity Formula
	safety supports with transportation to	Person's name verb what/when/where
	and from community locations and	Kwame purchases bus tickets.
	resources.	

purchasing tickets. Step 4: Use this Skill Building Measure Formula to develop the "I no longer want or need supports when..." statement. Name countable achievement how often and how long. Step 5: Add the Skill-Building to support activity to Part V: I no longer want or need supports when Kwame buys 1 GLTC bus ticket weekly for 3 months. **Allowable Activities Community Engagement** • Skill building focuses on the person's abilities a. Skill building, education, support, to acquire, retain or improve skills necessary Service description: and monitoring that assists the to build positive social behavior, interpersonal Community engagement individual with the acquisition and competence, greater independence, retention of skills in the following service means a service that employability, and personal choices. supports and fosters an areas: (i) participation in activities and See allowable activities for the service. public events in the community, individual's abilities to acquire, retain or improve skills (ii) participation in community **Example:** educational activities and events, (iii) necessary to build positive **Step 1:** Review the Outcome and Key Steps from the social behavior, interpersonal development of interests and activities Shared plan.

that encourage therapeutic use of

maintenance of contact with family

independence in activities of daily

and friends, and (vi) development of

leisure time, (iv) participation in

volunteer experiences, (v)

living.

# Outcome from the Shared Plan:

**Step 3:** Choose a specific skill to develop such as

Ama participates in community activities in order to increase her social skills or Ama volunteers in her community in order to make new friends.

competence, greater

independence, employability,

to access typical activities and

functions of community life

such as those chosen by the

general population. The

community engagement

and personal choices necessary

service may include community education or training and volunteer activities.

b. Skill building and education in selfdirection designed to enable the individual to achieve one or more of the following outcomes, particularly through community collaborations and social connections developed by the provider (e.g., partnerships with community entities such as senior centers, arts councils): (i) development of self-advocacy skills; (ii) exercise of civil rights; (iii) acquisition of skills that promote the ability to exercise selfcontrol and responsibility over services and supports received or needed; (iv) acquisition of skills that enable the individual to become more independent, integrated, or productive in the community; (v) development of communication skills and abilities; (vi) furtherance of spiritual practices as desired by the individual; (vii) participation in cultural activities as desired by the individual; (viii) development of skills that enhance career planning goals in the community; (ix) development of living skills; (x) promotion of health and wellness, including administration of medication; (xi) development of orientation to the community and mobility in the community; (xii) access

# **Key Steps and Services:**

Explore and connect with local community programs/events and activities (Residential) Arrange transportation (Residential, community engagement)
Travel to volunteer (Residential, Community Engagement)

**Step 2:** Activity Formula

Person's name verb what/when/where

Ama volunteers at the Lynchburg Humane Society.

Ama greets people while volunteering.

**Step 3**: Choose a specific skill to develop such as feeding **animals**.

**Step 3a**: Choose a specific skill to develop such as **greeting people.** 

**Step 4:** Use this Skill Building Measure Formula to develop the "I no longer want or need supports when..." statement.

Name countable achievement how often and how long.

**Step 5:** Add the Skill-Building to support activity to Part V:

 I no longer want or need supports when Ama provides food and water to 2 animals at the Lynchburg Humane Society weekly for 3 months. to and utilization of public transportation so as to develop the ability to achieve the desired destination; or (xiii) interaction with volunteers from the community in program activities.

c. Providing routine supports and safety supports with transportation to and from community locations and resources.

2. I no longer want or need supports when Ama says "hello" and her "name" to 2 people while volunteering at Daily Bread independently each week for 3 months.

# **Group Day Service**

#### Service description:

Group day service means a service provided to help the individual acquire, retain, or improve skills of self-help, socialization, community integration, career planning, and adaptation via opportunities for peer interactions, community integration, and enhancement of social networks. This service typically shall be offered in a nonresidential setting. Group day service shall be covered in the FIS, CL, and BI waivers.

### Allowable activities

- 1a. Developing problem-solving abilities; sensory, gross, and fine motor control abilities; and communication and personal care skills;
- b. Developing self, social, and environmental awareness skills;
- c. Developing skills as needed in (i) positive behavior, (ii) using community resources, (iii) community safety and positive peer interactions, (iv) volunteering and participating in educational programs in integrated settings, and (v) forming community connections or relationships; d. Supporting older adults in
- participating in meaningful retirement activities in their communities (i.e., clubs and hobbies);

- Skill-building shall be a component of this service unless the individual has a documented progressive condition, in which case group day service may focus on maintaining skills and functioning and preventing or slowing regression rather than acquiring new skills or improving existing skills.
- See allowable activities for the service.

# **Example:**

**Step 1:** Review the Outcome and Key Steps from the Shared plan.

#### Outcome from the Shared Plan:

- 1. Mary helps others in order to feel good or
- 2. Mary creates artworks in order to increase her fine and gross motor skills.

	e. Skill-building and providing routine supports related to ADLs and IADLs. f. Monitoring the individual's health and physical condition and providing supports with medication and other medical needs. g. Providing safety supports in a variety of community settings; h. Career planning and resume developing based on career goals, personal interests, and community experiences; and i. Providing routine supports and safety supports with transportation to and from community locations and resources.  2. Group day service shall be coordinated with the therapeutic consultation plan, as applicable.	Rey Steps and Services:  Brainstorm artwork ideas (Residential, Group Day)  Provide materials to use (Residential, Group Day)  Travel to distribute artworks to friends/family/others (Group Day, Community Engagement)  Step 2: Activity Formula  Person's name verb what/when/where  Mary makes cards for patients in a preferred local hospital/nursing/retirement home.  Step 3: Choose a specific skill to develop such as making a card for fine and gross motor skills.  Step 4: Use this Skill Building Measure Formula to develop the "I no longer want or need supports when" statement.  Name countable achievement how often and how long.
	<ul><li>and from community locations and resources.</li><li>2. Group day service shall be coordinated with the therapeutic</li></ul>	making a card for fine and gross motor skills.  Step 4: Use this Skill Building Measure Formula to develop the "I no longer want or need supports
		Part V:  I no longer want or need supports when  Mary makes at least 1 card for one person in her local hospital or nursing home or retirement home once a week for 3 months.
Center-based Crisis Service description:	Allowable activities	<ul> <li>Related to behavior creating the crisis such as self-care or ADLs, independent living skills,</li> </ul>

A. Service description. Centerbased crisis support service means planned crisis prevention and emergency crisis stabilization services in a crisis therapeutic home using planned and emergency admissions. Planned admissions shall be provided to individuals receiving crisis services and who need temporary, therapeutic interventions outside of their home setting to maintain stability. Emergency admissions shall be provided to individuals who are experiencing an identified behavioral health need or behavior challenge that is preventing them from reaching stability within their home settings. Center-based crisis support service shall be covered in the FIS, CL, and BI waivers.

Allowable activities shall include as appropriate for the individual as documented in the plan for supports:

- a. A variety of types of face-to-face assessments (e.g., psychiatric, neuropsychiatric, psychological, behavioral) and stabilization techniques;
- b. Medication management and monitoring;
- c. Behavior assessment and positive behavior support;
- d. Intensive care coordination with other agencies or providers to maintain the individual's community placement;
- e. Training for family members/caregivers and providers in positive behavior supports;
- f. Skill building related to the behavior creating the crisis such as self-care or ADLs, independent living skills, self-esteem, appropriate self-expression, coping skills, and medication compliance; and

- self-esteem, appropriate self-expression, coping skills, and medication compliance;
- Support ensuring the person's safety and that of others.
- See allowable activities for the service.

#### **Example:**

**Step 1:** Review the Outcome and Key Steps from the Shared plan.

#### **Outcome from the Shared Plan:**

Tom participates in his morning routine in order to increase self-care.

# **Key Steps and Services:**

Obtain Grooming supplies (In-Home) Complete shower (In-Home, Center-based Crisis)

Grooming routine (In-Home, Center-based Crisis)

Select weather appropriate clothing (In-Home, Center-based Crisis)

Step 2: Activity Formula
Person's name verb what/when/where
Tom participates in his shower

**Step 3:** Choose a specific skill to develop such as **gathering shower items**.

g. Supervising the individual in crisis to ensure his safety and that of other persons in the environment.

**Step 4:** Use this Skill Building Measure Formula to develop the "I no longer want or need supports when..." statement.

Name countable achievement how often and how long.

**Step 5:** Add the Skill-Building to support activity to Part V:

Tom independently gathers two items (towel, wash cloth, shampoo, etc.) to complete his shower daily for 3 months.

#### **Community-based Crisis**

#### **Service description:**

Community-based crisis support service means planned crisis prevention and emergency crisis stabilization services provided to individuals experiencing crisis events that put them at risk for homelessness, incarceration, or hospitalization or that creates danger to self or others. This service shall provide supports to individuals in their homes and other community settings. This service provides temporary intensive services and supports that avert

#### Allowable activities

- -Shall be provided in either the individual's home or in community settings, or both. Crisis staff shall work directly with the individual and with his current support provider or his family/caregiver, or both. This service includes supports during the provision of any other waiver service and may be billed concurrently (i.e., same dates and times).
- This service is provided using, for example, coaching, teaching, modeling, role-playing, problem solving, or direct assistance. Allowable activities shall include, as may be appropriate for the individual as documented in his plan for supports:

- Skill building related to the behavior creating the crisis such as self-care or ADLs, independent living skills, self-esteem, appropriate self-expression, coping skills, and medication compliance;
- Support to ensure the person's safety and that of others.
- See allowable activities for the service.

#### **Example:**

**Step 1:** Review the Outcome and Key Steps from the Shared plan.

#### Outcome from the Shared Plan:

Ibrahim manages his emotions in order to reduce his risk of psychiatric hospitalization/ or reduce his risk of getting involve with the law or risk of incarceration.

emergency psychiatric	a. Psychiatric, neuropsychiatric	
hospitalization or institutional	psychological, and behavioral	Key Steps and Services:
placement or prevent other	assessments and stabilization	Connect with a therapist (Support
out-of-home placement. This	techniques;	Coordinator)
service shall be designed to	b. Medication management and	Attend therapy assessment/evaluation
stabilize the individual and	monitoring;	(Residential, Community- based Crisis)
strengthen the current living	c. Behavior assessment and positive	Attend follow up scheduled appointment
situation so that the individual	behavior support;	(Residential)
can be maintained during and	d. Intensive care coordination with	Practice learned coping skills (Residential,
beyond the crisis period.	agencies or providers to maintain the	Community – based Support)
Community-based crisis	individual's community placement;	
support service shall be	e. Family/caregiver training in positive	Step 2: Activity Formula
covered in the FIS, CL, and BI	behavioral supports to maintain the	Person's name verb what/when/where
waivers.	individual in the community;	Ibrahim practices coping skills when frustrated.
	f. Skill building related to the behavior	
	creating the crisis such as self-care or	<b>Step 3:</b> Choose a specific skill to develop such as <b>deep</b>
	ADLs, independent living skills, self-	breathing exercise.
	esteem, appropriate self-expression,	
	coping skills, and medication	<b>Step 4:</b> Use this Skill Building Measure Formula to
	compliance; and	develop the "I no longer want or need supports
	g. Supervision to ensure the	when" statement.
	individual's safety and the safety of	Name countable achievement how often and how long.
	others in the environment.	
		<b>Step 5:</b> Add the Skill-Building to support activity to
		Part V:
		I no longer want or need supports when
		Ibrahim practices deep breathing exercise
		daily with 2 verbal reminders from staff
		when frustrated for 3 months.
Crisis Support services	Allowable Activities	<ul> <li>(may include skill building for prevention;</li> </ul>
		required for stabilization and intervention)

# Service description:

Crisis support service is designed for individuals experiencing circumstances such as (i) marked reduction in psychiatric, adaptive, or behavioral functioning; (ii) an increase in emotional distress; (iii) needing continuous intervention to maintain stability; or (iv) causing harm to themselves or others. Crisis support service means intensive supports by trained and, where applicable, licensed staff in crisis prevention, crisis intervention, and crisis stabilization for an individual who is experiencing an episodic behavioral or psychiatric event in the community that has the potential to jeopardize the current community living situation. This service is designed to prevent the individual from experiencing an episodic crisis that has the potential to jeopardize his current community living situation, to intervene in such a crisis, or to stabilize the

- 1. Crisis prevention services, which provide assessment of an individual's medical, cognitive, and behavioral status as well as predictors of selfinjurious, disruptive, or destructive behaviors, with initiation of positive behavior supports to resolve and prevent future occurrence of crisis situations. Crisis prevention services shall also include training for family/caregivers to avert further crises and to maintain the individual's typical routine to the maximum extent possible. Crisis prevention services shall also encompass supporting the family and individual through team meetings, revising the behavior plan or guidelines, and other activities as changes to the behavior support plan are implemented and residual concerns from the crisis situation are addressed.
- 2. Crisis intervention services, which shall be used during a crisis to prevent further escalation of the situation and to maintain the immediate personal safety of those involved. Crisis intervention services shall be a short-term service providing highly structured intervention that can

See allowable activities for the service.

# **Example:**

**Step 1:** Review the Outcome and Key Steps from the Shared plan.

#### **Outcome from the Shared Plan:**

Stephanie adheres to her medical and mental health professionals' recommendations in order to remain healthy and safe or in order to vacation in Disney Florida.

# **Key Steps and Services:**

Attend medical and mental health appointments as scheduled (Crisis Support Service, Supportive In-Home Service).

Obtain medications from pharmacy (Crisis Support Service, Supportive In-Home Service).

Takes medications as directed (Crisis Support Service, Supportive In-Home Service, Community Engagement).

Follow all protocols (Crisis Support Service, Supportive In-Home Service, Community Engagement)

Step 2: Activity Formula

Person's name verb what/when/where

Stephanie takes her medications as directed.

**Step 3:** Choose a specific skill to develop such as **taking all medications**.

individual after the crisis. This service shall prevent escalation of a crisis, maintain safety, stabilize the individual, and strengthen the current living situation so that the individual can be supported in the community beyond the crisis period. Crisis support service shall be covered in the FIS, CL, and BI waivers.

include, for example, temporary changes to the person's residence, changes to the person's daily routine, and emergency referral to other care providers. Crisis intervention staff shall model verbal de-escalation techniques including active listening, reflective listening, validation, and suggestions for immediate changes to the situation.

3. Crisis stabilization, which entails gaining a full understanding of the factors that contributed to the crisis once the immediate threat has resolved and there is no longer an immediate threat to the health and safety of the individual or others. Crisis stabilization services shall be geared toward gaining a full understanding of all of the factors that precipitated the crisis and may have maintained it until trained staff from outside the immediate situation arrived. These services result in the development of new plans that may include environmental modifications. interventions to enhance communication skills, or changes to the individual's daily routine or structure. Crisis stabilization staff shall

**Step 4:** Use this Skill Building Measure Formula to develop the "I no longer want or need supports when..." statement.

Name countable achievement how often and how long.

**Step 5:** Add the Skill-Building to support activity to Part V:

I no longer want or need supports when Stephanie independently takes her prescribed medications daily as directed by her prescribing physicians for 3 months. train family/caregivers and other persons significant to the individual in techniques and interventions to avert future crises.

# **Group Home Residential**

#### **Service description:**

Group home residential service shall consist of skill-building, routine supports, general supports, and safety supports that are provided to enable an individual to acquire, retain, or improve skills necessary to successfully live in the community. This service shall be provided to individuals who are living in (i) a group home or (ii) the home of an adult foster care provider.

#### **Allowable Activities**

- 1a. Skill-building and providing routine supports related to ADLs and IADLs; b. Skill-building and providing routine supports and safety supports related to the use of community resources, such as transportation, shopping, restaurant dining, and participating in social and recreational activities; c. Supporting the individual in replacing challenging behaviors with positive, accepted behavior for home and community environments; d. Monitoring the individual's health and physical condition and providing supports with medication and other
- e. Providing routine supports and safety supports with transportation to and from community locations and resources;
- f. Providing general supports, as needed; and

medical needs;

- g. Providing safety supports to ensure the individual's health and safety.
- 2. Group home residential service shall include a skill-building component

- Skill building activity will focus on helping the person to acquire, retain, or improve skills necessary to successfully live in the community.
- See allowable activities for the service.

# **Example:**

**Step 1:** Review the Outcome and Key Steps from the Shared plan.

#### Outcome from the Shared Plan:

Jane communicates her needs and wants in order to be understood or in order to connect with new friends in her community.

# **Key Steps and Services:**

Link with SLP (Support Coordinator), Obtain AT recommended by SLP (Support Coordinator),

Work with SLP to implement device into Jane's daily routine (Group Home, Community Engagement, Skilled Nursing), Provide opportunities for choices and decision making throughout the day (Group Home, Community Engagement).

	along with the provision of supports as may be needed by the individuals who are participating.	Step 2: Activity Formula  Person's name verb what/when/where Jane expresses herself using her communication book.  Step 3: Choose a specific skill to develop such as Communicating her needs and wants.  Step 4: Use this Skill Building Measure Formula to develop the "I no longer want or need supports when" statement.  Name countable achievement how often and how long.  Step 5: Add the Skill-Building to support activity to Part V:  I no longer want or need supports when Jane can independently use her communication book to communicate with others, 3x daily
Independent Living Supports	Allowable Activities  1. Skill building and supports necessary	<ul> <li>for 3 months.</li> <li>Focusing on securing and maintaining housing/home in the community.</li> </ul>
Service description: Independent living support service means a service	to promote the individual's stability in the individual's own home and community in the absence of a primary	See allowable activities for the service.      Example:
provided to adults 18 years of age and older that offers targeted skill building and	caregiver living in the residence;  2. Skill-building and supports to promote the individual's community	<b>Step 1:</b> Review the Outcome and Key Steps from the Shared plan.
supports necessary for individuals to secure and maintain their own home in the community. An individual	participation and inclusion in meaningful activities;	Outcome from the Shared Plan: Mary utilizes her community resources in order to maintain housing.

receiving this service typically lives alone or with roommates in the individual's own home or apartment. The supports may be provided in the individual's residence or in other community settings. Independent living support service shall be covered in the BI waiver.

- 3. Skill-building and supports to increase the individual's socialization skills and maintain relationships;
- 4. Skill-building and supports to improve and maintain the individual's health, safety, and fitness, as necessary;
- 5. Skill-building and supports to promote the individual's decision-making and self-determination;
- 6. Skill-building and supports to improve and maintain, as needed, the individual's skills with ADLs and IADLs;
- 7. Routine supports with transportation to and from community locations and resources; and 8. General supports, as needed.

# **Key Steps and Services:**

Connect with professional payee (SC, ILS)
Connect with other community resources
(food banks, church, goodwill, etc. (ILS, CE)
Participating in community resources (ILS, CE)
Arrange transportation to utilize resources
(ILS, CE)

Travel to access identified and chosen resources (ILS, CE)

**Step 2:** Activity Formula Person's name verb what/when/where

Mary utilizes community resources to supplement her resources.

**Step 3:** Choose a specific skill to develop such as **Using community resources.** 

**Step 4:** Use this Skill Building Measure Formula to develop the "I no longer want or need supports when..." statement.

Name countable achievement how often and how long.

**Step 5:** Add the Skill-Building to support activity to Part V:

I no longer want or need supports when Mary independently obtains food items from her local foodbank weekly for 3 months to supplement her resources.

#### **In-Home Supports**

#### **Service description:**

In-home support service means a residential service that takes place in the individual's home, family home, or community settings that typically supplement the primary care provided by the individual, family, or other unpaid caregiver and is designed to ensure the health, safety, and welfare of the individual. The individual shall be living in his own home or his family home. This service shall include a skill building (formerly called training) component, along with the provision of supports that enable an individual to acquire, retain, or improve the self-help, socialization, and adaptive skills required for successfully living in his community. In-home support service shall be covered in the FIS and CL waivers.

#### **Allowable Activities**

- 1. Skill-building and routine supports related to ADLs and IADLs;
- 2. Skill-building, routine supports, and safety supports related to the use of community resources, such as transportation, shopping, dining at restaurants, and participating in social and recreational activities;
- 3. Supporting the individual in replacing challenging behaviors with positive, accepted behaviors for home and community environments;
- 4. Monitoring the individual's health and physical condition and providing routine and safety supports with medication or other medical needs;
- 5. Providing supports with transportation to and from community sites and resources; and
- 6. Providing general supports as needed.

- Skill Building focuses on helping a person to acquire, retain, or improve the self-help, socialization, and adaptive skills required for successfully living in the community.
- See allowable activities for the service.

# **Example:**

**Step 1:** Review the Outcome and Key Steps from the Shared plan.

#### **Outcome from the Shared Plan:**

Mercy adheres to her budget in order to save money to visit her family in Maryland.

## **Key Steps and Services:**

Develop a shopping list (In-Home) Identify (departmental) stores to shop (In-Home)

Arrange transportation and travel to stores (In-Home, Community Coaching)
Shopping using a list (In-Home, Community Coaching)
Paying for items (In-Home, Community)

Paying for items (In-Home, Community Coaching)

Step 2: Activity Formula

Person's name verb what/when/where

Mercy uses her shopping list to shop.

# decision making/using shopping list to avoid/prevent impulsive buying.

**Step 4:** Use this Skill Building Measure Formula to develop the "I no longer want or need supports when..." statement.

Step 3: Choose a specific skill to develop such a

Name countable achievement how often and how long.

**Step 5:** Add the Skill-Building to support activity to Part V:

I no longer want or need supports when Mercy independently uses her shopping list to shop at identified store(s) weekly for 3 months.

#### **Sponsored Residential**

# **Service description:**

Sponsored residential service means a residential service that consists of skill-building, routine supports, general supports, and safety supports that are provided in the homes of families or persons (sponsors) providing supports under the supervision of a DBHDS-licensed provider that enable an individual to acquire, retain, or improve the self-help, socialization, and adaptive skills

#### Allowable activities

- a. Skill-building and routine supports related to ADLs and IADLs;
- b. Skill-building and routine and safety supports related to the use of community resources, such as transportation, shopping, restaurant dining, and participating in social and recreational activities. The cost of participation in the actual social or recreational activity shall not be reimbursed;
- c. Supporting the individual in replacing challenging behaviors with

- Assisting an individual to acquire, retain, or improve the self-help, socialization, and adaptive skills necessary to reside successfully in home and community settings.
- See allowable activities for the service.

#### **Example:**

**Step 1:** Review the Outcome and Key Steps from the Shared plan.

#### **Outcome from the Shared Plan:**

Aisha uses her community resources to connect with family, friends and others in order to increase her independence.

necessary to reside successfully in home and community settings. This service shall include skills development with the provision of supports, as needed. Sponsored residential service shall be covered in the CL waiver.

positive, accepted behaviors for home and community environments;

- d. Monitoring and supporting the individual's health and physical condition and providing supports with medication management and other medical needs;
- e. Providing routine supports and safety supports with transportation to and from community locations and resources;
- f. Providing general supports, as needed; and
- g. Providing safety supports to ensure the individual's health and safety.

# **Key Steps and Services:**

Visit friends and family (Residential, Community Engagement) Arrange transportation and visit (Residential) Use public transportation (Community Engagement) Visit places of interest (Residential, Community Engagement).

Step 2: Activity Formula

Person's name verb what/when/where

Aisha orders her meals while in the restaurant.

**Step 3:** Choose a specific skill to develop such as **ordering food**.

**Step 4:** Use this Skill Building Measure Formula to develop the "I no longer want or need supports when..." statement.

Name countable achievement how often and how long.

**Step 5:** Add the Skill-Building to support activity to Part V:

I no longer want or need supports when Aisha orders her food and water/soda from the restaurant menu while eating out with friends/family/peers at a preferred restaurant at least monthly for 3 months.

# **Supported Employment** (Individual & Group)

#### **Service description:**

Group and individual supported employment service may be performed for a single individual (as in individual supported employment (ISE)) or in small groups (as in group supported employment) of individuals (two to eight individuals). This service shall consist of ongoing supports provided by a job coach that enable individuals to be employed in an integrated work setting and may include assisting the individual, either as a sole individual or in small groups, to locate a job or develop a job on behalf of the individual, as well as activities needed by the individual to sustain paid work. Group and individual supported employment service shall be covered in the FIS, CL, and BI waivers.

Allowable activities for both individual and group supported employment service include the following job development tasks, supports, and training. For DMAS reimbursement to occur, the individual shall be present, unless otherwise noted, when these activities occur:

- a. Vocational or job-related discovery or assessment;
- b. Person-centered employment planning that results in employment related outcomes;
- c. Individualized job development, with or without the individual present, that produces an appropriate job match for the individual and the employer to include job analysis or determining job tasks, or both. This element shall be limited to individual supported employment service only and shall not be permitted for group supported employment service.
- d. Negotiation with prospective employers, with or without the individual present;
- e. On-the-job training in work skills required to perform the job;
- f. Ongoing evaluation, supervision, and monitoring of the individual's performance on the job, which does

- Individual's need for employment-related skill-building.
- See allowable activities for the service.

#### **Example:**

**Step 1:** Review the Outcome and Key Steps from the Shared plan.

#### Outcome from the Shared Plan:

Simone maintains a job in order to ensure stable income.

# **Key Steps and Services:**

Attend work as scheduled (Supported Employment)

Communicate appropriately with supervisor and co-workers (Supported Employment)
Role play to perform job task (Supported Employment)

Step 2: Activity Formula

Person's name verb what/when/where

Simone hangs clothing on hangers.

**Step 3:** Choose a specific skill to develop such as **putting clothes on hangers**.

**Step 4:** Use this Skill Building Measure Formula to develop the "I no longer want or need supports when..." statement.

Name countable achievement how often and how long.

- 1.Group and individual supported employment service shall be provided in work settings where persons without disabilities are employed. 2. Group and individual supported employment service shall be available to individuals for whom competitive integrated employment at or above the minimum wage is unlikely without ongoing supports and who because of their disabilities need ongoing support to perform in a work setting.
- 3. Group and individual supported employment service shall be provided in one of two models: individual or group.

not include supervisory activities rendered as a normal part of the business setting;

- g. Ongoing support necessary to ensure job retention, with or without the individual present;
- h. Supports to ensure the individual's health and safety;
- i. Development of work-related skills essential to obtaining and retaining employment, such as the effective use of community resources, break or lunch areas, and transportation systems; and
- j. Staff provision of transportation between the individual's place of residence and the workplace when other forms of transportation are unavailable or inaccessible. The job coach shall be present with the individual during the provision of transportation.

**Step 5:** Add the Skill-Building to support activity to Part V:

I no longer want or need supports when Simone can hang 5 dresses, 5 pants and 5 blouses 2x each week for three months.

# **Supported Living Residential**

# Service description:

Supported living residential service shall take place in a residential setting operated by a DBHDS-licensed provider of supervised living residential

#### **Allowable Activities**

- 1. Skill-building and routine supports related to ADLs and IADLs;
- 2. Skill-building and routine and safety supports related to the use of community resources such as transportation, shopping, restaurant
- Skill building focuses on helping a person to acquire, retain, or improve the self-help, socialization, and adaptive skills necessary to reside successfully in home and communitybased settings.
- See allowable activities for the service.

service or supportive in-home service and consists of skill-building, routine and general supports, and safety supports that enable an individual to acquire, retain, or improve the self-help, socialization, and adaptive skills necessary to reside successfully in home and community-based settings. Supported living residential service shall be covered in the FIS and CL waivers.

dining, and participating in social and recreational activities. The cost of participation in the actual social or recreational activity shall not be reimbursed;

- 3. Supporting the individual in replacing challenging behaviors with positive, accepted behaviors for home and community-based environments;
- 4. Monitoring and supporting the individual's health and physical conditions and providing supports with medication or other medical needs;
- 5. Providing routine supports and safety supports with transportation to and from community locations and resources;
- 6. Providing general supports as needed; and
- 7. Providing safety supports to ensure the individual's health and safety.

# **Example:**

**Step 1:** Review the Outcome and Key Steps from the Shared plan.

#### **Outcome from the Shared Plan:**

Isaiah uses resources in the community in order to connect with new people.

#### **Key Steps and Services:**

Locate activities and events (SLR, CE)
Attend activities/events in the community (SLR, CE)

Participate in activities/events/refrain from hugging people unfamiliar to him while in the community (SLR, CE)

# Step 2: Activity Formula

# Person's name verb what/when/where

Isaiah refrains from hugging people unfamiliar to him while in the community.

**Step 3:** Choose a specific skill to develop such as greeting unfamiliar people without hugging.

**Step 4:** Use this Skill Building Measure Formula to develop the "I no longer want or need supports when..." statement.

Name countable achievement how often and how long.

**Step 5:** Add the Skill-Building to support activity to Part V:

# Workplace Assistance

#### **Service description:**

Workplace assistance service means supports provided to an individual who has completed job development and completed or nearly completed job placement training (i.e., individual supported employment) but requires more than the typical job coach services, as in 12VAC30-122-400, to maintain stabilization in his employment. This service is supplementary to individual supported employment service. Workplace assistance service shall be covered in the FIS and CL waivers.

#### **Allowable Activities**

- a. Habilitative supports related to nonwork skills needed for the individual to maintain employment such as appropriate behavior, health maintenance, time management, or other skills without which the individual's continued employment would be endangered;
- b. Habilitative supports needed to make and strengthen community connections;
- c. Routine supports with personal care needs; however, this cannot be the sole use of workplace assistance service; and
- d. Safety supports needed to ensure the individual's health and safety.

I no longer want or need supports when Isaiah independently says "hello" or "hi" to people unfamiliar to him in lieu of hugging for 3 months.

- Skill building must not be about learning the elements of the job, but about whatever is needed for job retention: attention to task, keeping hands to self, not stealing, etc.)
- See allowable activities.

## **Example:**

**Step 1:** Review the Outcome and Key Steps from the Shared plan.

#### **Outcome from the Shared Plan:**

Miguel maintains a job in order to earn money to purchase gifts for his girlfriends.

# **Key Steps and Services:**

Dress appropriately (In-Home Support, Workpl. Assis)
Arranges transportation (In-Home, Workpl. Assis.
Community Engagement)
Completes work tasks (In-Home, Workpl. Assis)

Communicate needs and wants to staff and others (In-Home, Workpl. Assis. Community Engagement)

**Step 2:** Activity Formula

<u>Person's name verb what/when/where</u>

Miguel transitions from one task to another.

Step 3: Choose a specific skill to develop such as Transitioning between job tasks.
Step 4: Use this Skill Building Measure Formula to develop the "I no longer want or need supports when" statement.  Name countable achievement how often and how long.
Step 5: Add the Skill-Building to support activity to Part V:  I no longer want or need supports when Miguel independently transitions from sweeping to wiping tables at his job 3x weekly for 3 months.